

Important Contacts

Coverage	Carrier	Plan name/Group #	Address	Contact/ Website
Medical	Premera Blue Cross	City of Kent, 1018212 Heritage Plus Network	P.O. Box 91059 Seattle, WA 98111	(800) 722 1471 premera.com
Pharmacy Benefits Manager (Mail Order) (Premera plans)	Express Scripts	City of Kent		(800) 391 9701 express-scripts.com
Medical	Kaiser Permanente	City of Kent 036900	P.O. Box 34585 Seattle, WA 98124-1585	(888) 901 4636 kaiserpermanente.org
Dental	Delta Dental of Washington	City of Kent 00611	P.O. Box 75983 Seattle, WA 98175	(800) 554 1907 deltadentalwa.com
Vision	Vision Service Plan (VSP)	City of Kent 12229020	4380 SW Macadam Ave #310 Portland, OR 97239	(800) 877 7195 vsp.com
Health FSA, Dependent Care FSA	Navia Benefit Solutions	Code: COK	P.O. Box 53250 Bellevue, WA 98015	(800) 669 3539 naviabenefits.com
Health Savings Account	Optum	City of Kent	P.O. Box 6122 Fargo, ND 58108-6122	(877) 292 4040 secure.optumfinancial.com OF-service@of.optum.com
Basic Life, Voluntary Life, AD&D, Long Term Disability	New York Life	Basic Life – FLX968145 Vol Life – FLX 968146 Basic AD&D – OK 969625 LTD – LK 965532	PO Box 709015 Dallas, TX 75370-9015	(800) 842 4462 newyorklife.com/gbs
PERS, PSERS, LEOFF	WA State Department of Retirement Systems (DRS)	PERS 5022, PSERS N5022, LEOFF B079	PO Box 48380 Olympia, WA 98504-8380	(800) 547 6657 drs.wa.gov
457, Roth IRA	MissionSquare Retirement	City of Kent 457–Plan # 301655 Roth IRA - Plan # 705115	Workflow Management Team PO Box 96220 Washington, DC 20090-6220	(800) 669 7400 missionsq.org/
Employee Assistance Program	SupportLinc	City of Kent username: cityofkent	314 W. Superior St., Suite 601 Chicago, IL 60654	(888) 881-5462. cityofkent.mysupportportal.com
Individual Medical Insurance (public exchange)	Washington Health Plan Finder			(855) 923 4633 wahealthplanfinder.org
Telemedicine (Premera plans)	Talkspace 98point6 Doctor on Demand	City of Kent, 1018212 Heritage Plus Network kentwa		(800) 722 1471 talkspace.com/premera 98point6.com/premera doctorondemand.com/premera

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Wellness Program	Vitality	City of Kent		(877) 224-7117 powerofvitality.com
COBRA Administration	Navia Benefit Solutions	City of Kent	P.O. Box 53250 Bellevue, WA 98015	(877) 920-9675 cobra@naviabenefits.com naviabenefits.com
Employee Self Service	Workday	City of Kent Use network password		
Inside Edge Program	HomeStreet Bank	City of Kent		(206) 628-0207 homestreet.com/affinity-group-pages/city-of-kent
Benefit Advocates	Alliant Employee Benefits	City of Kent		(800) 489-1390 BenefitSupport@alliant.com

City of Kent Human Resources / Benefits Contacts

For more information regarding City benefits please contact HR Benefits at 253-856-5270, hrbenefits@KentWA.gov, or visit the HR Benefits page online at cityspace/ES/Benefits/default.aspx and on the City's website at kentwa.gov/departments/human-resources/benefits/employee-benefits.

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